

NEW IHRSA Passport Program

“The Way it Works”

Date: 6/20/2019

To: Operations Managers, Front Desk Managers, Front Desk Staff,
Membership Managers, General Managers

From: Marketing

The Alaska Club participates in the IHRSA (International Health, Racquet and Sportsclub Association) Passport Program which allows members of other participating clubs access to The Alaska Club locations when visiting from out of town. IHRSA Passport guests are required to pay a guest fee and must have a valid IHRSA Passport Guest Pass.

The Pass is purchased from the TrainAway App and provides a 25% discount on standard guest fees. Member Instructions are on The Alaska Club web under Membership: <https://www.thealaskaclub.com/ihrsa-passport>.

3 easy steps to Access TrainAway App:

1. Download the TrainAway App and set up your profile. Include the **invitation code: POQI-350** provided by your home club for a savings of **25% on one-day passes** at clubs that participate in the IHRSA Passport Program.
2. Search for a club in the area where you are traveling and buy a pass.
3. When you arrive at the club you selected, activate the pass on your phone, and show it to the front desk staff to work out.

Note: To receive additional discounts for other clubs and locations, you must log out of the TrainAway App and log back in for multi-day use savings.

How to Allow the Guest Access:

1. Ask the guest for their IHRSA Passport Pass downloaded from the TrainAway App. The passport must be presented in order to receive 25% discount on guest fee. Guests may not receive the discount if they do not present a passport.
 2. Ring up the discounted guest fee using the IHRSA POS codes:
 - **GF040 IHRSA Guest under 11yr \$3.00**
 - **GF041 IHRSA Guest 12-17yr \$7.50**
 - **GF042 IHRSA Guest Fitness \$11.25**
 - **GF043 IHRSA Guest Rball-Tennis \$11.25**
 3. Have the guest pay the discounted guest fee.
- The IHRSA Passport Program is not intended for temporary membership privileges or for transferring a membership. The program is designed for use on a short-term visitation basis only.

Traveling?

Enjoy discounted guest privileges at a worldwide network of clubs ... using a mobile app!



Powered by  TrainAway

Here's How it Works:

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- 3)** When you arrive at the club you selected, activate the pass on your phone and show it to the front desk staff to work out.

It's that easy!

